

Tactical-Voice™

Voice Over IP Services for First Responders



Incident Communication Solutions, LLC, is a technology solutions provider specializing in the design, development and implementation of IP-based emergency communications. **ICS** provides turnkey solutions in voice, video and data for first responders, disaster recovery and continuity of operations.

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When disaster strikes, first responders know communications access is crucial to their relief efforts. For those times when the terrestrial infrastructure is unavailable, damaged, destroyed or overloaded, communications provide a lifeline for people on the front lines of public safety and emergency preparedness.

Reliable

Incident scenes are unpredictable. Response teams need 100% dependable communications no matter where they are operating. Our **Tactical-Voice™** solution offers VoIP access allowing reliable communications crucial to the efforts of relief operations. Built using standards-based, off-the-shelf systems, **Tactical-Voice** terminates VoIP calls from your SIP or H.323 gateway into our highly available Voice network. Our Voice Network was meticulously built using the latest technologies and offers a highly available architecture through the use of redundant gateway systems. Coupled with our **Tactical-IP™** Satellite Connectivity for First Responders Broadband VSAT service, **Tactical-Voice** offers completely independent communications regardless of operating conditions or locations.

Versatile and Secure

Technology needs location independence. Primarily designed to work over VSAT Broadband Satellite connections, **Tactical-Voice** service can also utilize other available means to connect you to the **Tactical-Voice** network. Acknowledging that the incident timeline or deployment conditions might also bring additional landline communications (i.e. DSL, Cable, T-1), **Tactical-Voice** allows flexible connectivity for connection to the voice service. AES encryption tunnels are used to secure the voice traffic from your gateway to our voice head-ends regardless of the uplink technology.

Ease of Use

First responders need fluent resources. **Tactical-Voice** service offers the end-user a single or set of Direct Inward Dial (DID) line appearances from our Voice Network to your VoIP Gateway. All Voice traffic, no matter the source, is transmitted through these lines. The **Tactical-Voice** Network provides users a local DID phone number "presence" from over 43 LEC markets allowing you to keep a number in your home area code.

Affordable

First responders don't have time or money to spare. With a fixed monthly cost, **Tactical-Voice** offers flat-rate calling plans with no additional monthly charges. This approach allows for organizations with strict operational expense budgets to manage their communications cost, while allowing for robust, resilient communications.

Choose from **Basic Tactical-Voice DID** at \$50-per-month or **Premium Tactical-Voice DID** (Basic plus Satellite CIR) at \$75-per-month.



IP-centric mobile and tactical solutions that provide access to voice, video and data when you need it most.

If You Can't Communicate, You Can't Operate.®